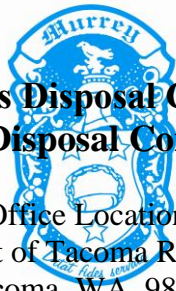


Account: _____

Our goal is to provide our customers the best possible service in a courteous, effective manner, showing respect for those we are fortunate to serve.

**Murrey's Disposal Company
American Disposal Company, Inc.**



Office Location:
3600 Port of Tacoma Road, #505
Tacoma, WA 98424
Tel.: 253-414-0345
Office Hours:
7:30am-5:00pm

Mailing address:
**PO Box 399
Puyallup, WA 98371**

Email:
MurreysDisposal@wasteconnections.com

Website:
www.murreysdisposal.com

Thank you for choosing Murrey's Disposal Company, Inc./American Disposal Company, Inc. Enclosed you'll find a copy of the Washington Utilities and Transportation Commission's ("WUTC") consumer brochure as well as Pierce County program information regarding various services available and methods for reducing solid waste and for recycling. In addition to the brochure from the WUTC, we are required to inform you that the following items are available at our company's office at the address listed above for review during business hours (7:30 a.m. – 5:00 p.m., Monday – Friday):

- The WUTC's solid waste rules, Chapter 480-70 WAC;
- The company's current rates and regulations (tariff);
- A copy of the company's current certificate issued by the WUTC;
- The Commission's customer brochure (which you are also now being provided); and
- A map of the company's service territory.

Currently, your regular weekday service is _____, and you will be notified in advance of any change in your regular pick-up day.

Please follow these guidelines so we may provide you with the best possible service:

1. Please make sure that all containers are fully accessible before 7:00 a.m. on your assigned day of collection.
2. Please make sure the lid of your garbage can is completely shut and that the waste is level across the top of the can. Overfilled cans may be assessed an extra bag charge.
3. Any extra garbage cans or bags must be placed next to your regular container(s). We ask that you label your can (s) and extras with your house number or address to ensure pick-up and proper billing. Please do not label recycling or yard waste containers, unless specifically requested to do so.
4. Additional charges will be imposed for extra containers or extra bags above your requested service level. Please be mindful to bag all garbage to avoid loose items escaping the can and creating a mess.
5. As prescribed by our tariff, your container cannot be over 32 gallons in size or in excess of 45 lbs. in weight when filled. Overweight containers may be picked-up at the driver's discretion and charged an oversize/overweight fee as authorized by our tariff.
6. You provide your own 32-gallon garbage can. Your can must be watertight with two handles and a secure-fitting, detachable lid.
7. Yard waste services are available for an additional service fee. Our company provides household recycling and yard waste service participants a 96-gallon container for your use. Smaller recycling containers are available upon request.

8. Please contact our customer service department at 253-414-0345 or 1-888-806-7048 with information regarding missed collection or service changes you are requesting to your account. Please be mindful to report problems within 48 hours and changes to your account a minimum of 24 hours in advance to your scheduled pick up. Once we are aware of any problems we can make sure you are properly serviced. If we do not receive a call, we will not know there is a problem.
9. Once you receive your first statement, please feel free to take advantage of our online bill pay option, located on the web www.murreysdisposal.com. You will need your account number and an invoice number to open an online account.
10. If services are ever suspended due to lack of payment, please be advised there is a restart fee.

RECYCLING & YARD WASTE INFORMATION

Yard waste and recycling trucks providing services have an automated collection arm, so it is extremely important that the containers are accessible for service.

- Please be sure to leave a 3-5' clearance on both sides of recycle and yard waste containers.
- Please place your recycle & yard waste containers with the opening facing the road.
- Please review the enclosed Single Cart Recycling Guide pamphlet for information on what items can be accepted for pick up.
- Please notice we CANNOT accept glass, Styrofoam, food-contaminated materials or plastic bags in recycling containers.
- Your yard waste and recycling containers are serviced every other week, so please review your enclosed schedule for which week you will be serviced.
- Recycling in Pierce County is governed by the County's minimum service level ordinance and is an inverted rate structure where garbage rates are lower if you choose to recycle. If you choose to participate in the recycling program, as noted above, you will receive a 96-gallon wheeled cart to commingle the acceptable recyclable materials that are depicted on the County brochures included in this mailing.
- Extra yard waste should be placed in a bio-degradable or other compostable bag.
- A list of local glass recycling collection sites is enclosed.

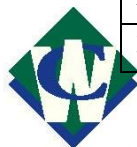
We look forward to serving you and thank you for your patronage!

Below listed are the common residential services. Please contact us for additional services.

<i>Additional Service Charges</i>	<i>Fee</i>
Extra Trash Can	\$3.95
Extra Bag of Trash	\$3.95
Extra Yard Waste	\$1.90
Oversize/Overweight Can	\$7.33
Yard Waste Service	\$5.91/mo
Restart Services	\$10.30

<i>Service Level</i>	<i>Garbage & Recycling Cost</i>	<i>Weight Limit per can</i>
OAM 32-gallon	\$14.42	45 lbs
20-gallon	\$17.11	30 lbs
1 32-gallon	\$20.09	45 lbs
2 32-gallon	\$27.46	45 lbs
3 32-gallon	\$36.28	45 lbs

**Prices effective 3/1/2012



WASTE CONNECTIONS INC.
Connect with the Future